

License Manager: quick setup

Crestron Home | Connect this processor to its Titan licenses

Install **one License Manager per processor**. It handles both DIRECTV and Tekmar. There is no License Manager tile in the Home app: use **Crestron Home Setup** and the **Titan website**.

1. Add the published driver

In **Crestron Home Setup > Pair Devices**, select a room. Add **Drivers > License Manager > Titan Technology > Titan License Manager**. If it is already there, use that existing entry.

2. Sign in to Titan

Open [Titan Drivers](#). Sign in and check your company under **Account**.

New company? Select **Create account**, then **Sign up**. Complete the email and authenticator setup, then enter your company name and your name.

Invited to a company? Start with the invitation email and use that same email address to sign in or sign up. Select **Join company**. Check Spam or Junk if the email is missing.

An **Owner** buys and assigns licenses. If those controls are missing, ask a company Owner to do the licensing steps.

3. Register this processor

Already shows Processor registered? Keep that System and go to page 2.

- 1 On Titan's website, open **Systems**. Enter a **System name**, such as **Smith Residence**, then select **Add system**.
- 2 Select **Copy Registration Code**. Use it before the expiration shown.
- 3 In Setup, open License Manager's settings. Paste the code into **System Code** and press **OK**.
- 4 Open this System on Titan's website. Check for **Processor registered**. Refresh the page if needed.

System name: you choose it. Registration Code: Titan creates it.

Paste Titan's Registration Code into License Manager's **System Code**. Do not make up a code or use your password. Keep using the same System for this processor.

Update in Crestron Home Setup

Use Check for Driver Update on the existing driver, then test the controls.

License Manager: add licenses

Buy or use licenses you already have

- 1 If needed, an Owner buys **Tekmar** through **Buy licenses**. Check the available licenses under **Licenses**.
- 2 Open the installation's **System > Assigned licenses**. Choose the product under **Driver license** or **Additional driver license**.
- 3 Select the coverage and assignment button shown:

License	What to assign
Tekmar	One license for this processor. Select Assign 1 license .
DIRECTV Per Box	Enough Boxes for all Geminis on this processor. Select Assign license or Assign another license .
DIRECTV Unlimited	One unlimited license for this processor. Select Assign 1 license .

DIRECTV and Tekmar include a 7-day trial. Existing DIRECTV licenses remain usable. Pairing Utility needs no separate license. Android TV includes a 14-day trial that restarts on processor reboot.

Send the licenses to the processor

- 4 Check for **License assigned to this system.**, then select **Refresh licenses**. Keep the processor online and allow a few minutes.
- 5 Wait for **License Manager received the updated licenses**. Then try controlling the actual DIRECTV box or Tekmar room.

License Manager normally checks daily. **Refresh licenses** asks it to check sooner. The receipt confirms license delivery; checking the device confirms control.

Quick fixes

Problem	What to do
Registration Code expired.	Get a replacement from the same System . Paste it into System Code .
Processor already registered.	Use its existing System. Contact Titan if the company or System is wrong.
My license is not available.	Check your company, Owner access and available licenses. The product and license type must match.
Refresh is still waiting.	Check processor internet and License Manager. Allow a few minutes. Use Check same refresh request if shown.
Control still fails, or Recovery Required appears.	Check the assigned product and quantity. For Recovery Required, contact Titan and keep the existing System and settings.

More DIRECTV boxes? If you already own spare box licenses, use **Add DIRECTV box licenses**, enter the extra **Boxes**, select **Add box licenses**, then **Refresh licenses**.

[Get help from Titan](#). Send the System name, driver versions and exact message. Never send passwords, Registration Codes or authenticator QR codes.